

ICONTEC promotes and follows-up the continuous improvement of its clients, in order to contribute to their sustainability and directly and indirectly foster the society well-being through ICONTEC quality-focused work. In this sense, the management of risks associated with compliance and the prevention of corruption, among other aspects of corporate governance, are key elements of our approach and contribution to organizations both in Colombia and in the countries where we are present.

ICONTEC services are provided based on principles of ethics and integrity; as well as transparency of information, impartiality in decisions, respect for human, labor and environmental rights.

To this end and in order to meet the needs of both internal and external clients, ICONTEC has implemented the Integrated System of Organizational Management, SIGO, which is based on the following guidelines:

- Implement, sustain and continuously improve the management system, harmonically and coordinately developing the processes ensuring effectiveness, efficiency and synergy between them, in compliance with the applicable legal and regulatory requirements.
- Design and execute strategies meeting stakeholders' needs by providing services that meet high quality standards and are executed pursuant to the mission and vision of the organization fulfillment.
- Identify dangers, evaluate and assess the risks associated with the activities carried out, implementing the necessary controls in order to ensure the organizational objectives fulfillment.
- Implement control measures to promote health and prevention of occupational injuries and diseases in order to generate safe spaces for its employees, contractors and visitors in each of its headquarters.
- Develop plans and programs for environmental protection and pollution prevention by identifying and controlling significant environmental aspects and impacts generated by the organization's activities.
- Evaluate processes and services performance, as a basis for continuous improvement and our stakeholders' satisfaction.

For these guidelines' fulfilment, ICONTEC has competent personnel who assume their functions with responsibility, permanently promoting a management culture based on the quality of services.

This policy has been approved by the Board of Directors in minutes No. 1117 dated November 18, 2019.



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Roberto Enrique Montoya Villa  
CONTEC CEO

Bogotá D.C., September 18, 2019